



Volunteer HELP TEAM Task Description

Numbering & Bike Course Marshal

Thank you for joining the Volunteer Help Team. As a Weet-Bix Kids TRYathlon Volunteer, you'll be instrumental in making a real difference to Aussie kids who have entered, and to their supporting friends and family, as we direct and encourage kids to complete the TRY challenge and get a great boost in self-confidence.

As a Help Team volunteer it is important that you are courteous and efficient. Your warm welcoming smile, friendly attitude and informative responses to parents and children's questions will be important.

Numbering

This is your first role for the event will be in the Check-In Area. You will either be placed before the scan check in area, or placed after the scanning area.

Your role is to ensure every participant has their participation number written clearly on their right arm and leg in permanent marker.

You will be provided with a Hi-Vis top to ensure parents can see you clearly. You will also be provided with a black thick pen to write on the participants.

Your Team Leader will demonstrate how the numbers need to be written on the participants.

Bike Course Marshall

Once you have finished your 'numbering' role, you will be positioned on the Bike Course. Bike Course Marshals perform the following duties:

1. Maintain safety of participants around the bike course.
2. Assist with general information enquires, referring to FAQ sheet provided on the day. If you are not sure how to answer then refer patrons to a Team Leader or back to the Information Tent.
3. Help guide parents to specific areas such as toilets, First Aid Tent and the Information & Meeting Point Tent (where lost kids and parents can find each other).

Bike Course Marshals will be given one of two jobs:

1. Marshal:

- Marshal participants around the bike course.
- Keep spectators off the course.
- If a child needs to use the bathroom, put their bike down, walk them to the closest bathroom, wait for them and then take them back to the course where they may



then continue on. **Please note that only females can take girl participants to the bathroom and only males can take boy participants to the bathroom.**

2. Bike Turnaround Marshal:

- Please ensure that all participants complete the turnaround point of the course properly and do not cut corners

Please stay in your area. If you must leave at any time please let your team leader know first.

At the conclusion of the event, we also require your help with packing up. Please check with your team leader for instructions on assisting with packing up and **ensure all tasks are completed prior to signing out and leaving.** A light lunch will be provided.

Thank you for your support, it is very much appreciated. We sincerely hope you enjoy your day with the champion TRYathletes and their families and friends.

See you at the event!

The Weet-Bix Kids TRYathlon Team