



Volunteer Help Team Task Description Information & Meeting Point

Thank you for joining the HELP TEAM. As a Weet-Bix Kids TRYathlon Volunteer, you'll be instrumental in making a real difference to Aussie kids who have entered, and to their supporting friends and family, as we direct and encourage kids to complete the TRY challenge and get a great boost in self-confidence.

The Information & Meeting Point role requires you to assist the Team Leader in providing information and assistance to patrons from the Information Tent.

Your main tasks will be to:

- Keep a record of lost and found items and assist with helping to reunite them with their owner.
- Keep a record of and assist with lost kids and parents who have lost kids. Help them to remain calm and assist the Team Leader in locating their family members.
- Help guide patrons to conveniences and any specific areas of the course or event village.
- If you have any questions you cannot answer refer to your FAQ sheet or refer patrons to your Team Leader.
- Stay in your area, particularly if caring for lost children. If you must leave at any time please let your team leader know first.

At the conclusion of the event, we also require your help with packing up. Please check with your team leader for instructions on assisting with packing up and **ensure all tasks are completed prior to signing out and leaving.**

Thank you for your support, it is very much appreciated. We sincerely hope you enjoy your day with the champion TRYathletes and their families and friends.

See you at the event!

The Weet-Bix Kids TRYathlon Team

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