



2019 Sanitarium Weet-Bix Kids TRYathlon Series Volunteer Code of Conduct

This code exists to ensure that volunteer HELP TEAM members represent Sanitarium Weet-Bix Kids TRYathlon in a positive manner to all attendees at Weet-Bix Kids TRYathlon. Weet-Bix Kids TRYathlon is a community event owned and operated by Sanitarium Health & Wellbeing.

If you are aged over 15 years and under 18 years, you will need to print, sign, have your parent/guardian sign and bring this document with you to the event.

All volunteers must focus on the interests of the people attending:

1. children / TRYathletes,
2. participant's parents and family members
3. other attendees including sponsors, officials and fellow volunteers

Every HELP TEAM volunteer must respect and observe the following guidelines at all times:

1. Maintain safety and act safely at all times.

Children's safety at the event must be everyone's **number one priority** – all volunteers must use their initiative in order to ensure this happens. Keep an eye out for anyone acting in a suspicious or predatory manner and report any such observations immediately to your team leader.

Be aware of what is happening around you and assist all visitors to act safely and to be safe. Please assist in keeping members of the public off the course and out of briefing, transition and other 'no go' areas.

Direct children who have lost their parents and parents who have lost their children to the "INFORMATION" tent.

Wear closed shoes at all times and notify your Team Leader of any accidents/injuries that occur.

2. Be cheerful, friendly, courteous and considerate of others.

Make an extra effort to answer questions (from your FAQ sheet) and assist where necessary. Questions you cannot answer can be referred to your Team Leader or to the "INFORMATION" tent. Questions from reporters or anyone connected with the press or news media must be referred directly to your Team Leader who will put them in contact with the Media Spokesperson for the event.

Respect, encourage and appreciate your fellow volunteers.

3. Do not use in-appropriate language or swear words.





4. Promote a supportive and fun environment.

Encourage participants and assist kids and their carers to have a relaxed and fun time.

Encourage and applaud the participants as they make their way around the course to the finish line.

Treat every child as a champion.

Be conscious some children may have special needs, so please assist and co-operate as much as possible to ensure those children have an enjoyable event.

Take pride in what we do.

5. Obey the instructions and direction of your TEAM LEADER, the Event Course Director and Officials.

When you are allocated a volunteer role you must continue to do it to the best of your ability until you have been asked to do something else.

6. Everyone wearing a 'crew' or HELP TEAM T-shirt must acquaint themselves with the basic information provided regarding the Weet-Bix Kids TRYathlon.

To enable you to clearly communicate to interested parties please be aware of the course distances and age breakdowns, location of toilets, first aid and information tents and the information boards and the basic layout of the course –. This information can be found on your FAQ sheet.

7. Please refrain from using your mobile phone for personal calls, messaging etc while you are acting in your capacity as a volunteer. Your full attention is required to ensure the health and safety of all participants and event attendees.

8. There is a no smoking, no alcohol policy whilst acting as a volunteer.

9. Stay hydrated with water from the HRV station and apply sunscreen provided at the Volunteer Check In marquee. Remember to drink plenty of water – you will receive a bottle to fill and refill when you sign in for the day.

10. Sign in upon arrival at the event site and Sign out before leaving the event site.





Terms & Conditions of Participation

I sincerely declare, or if I am aged over 15 years and under 18 years, I and my Parent/Guardian sincerely declare, that:

1. I have read and will abide by the Weet-Bix Kids TRYathlon Volunteer Code of Conduct (see Code of Conduct above)
2. I am 15 years of age or older and physically fit for the task.
3. I do not have any criminal charge pending before the courts.
4. I do not have any criminal convictions or findings of guilt for sexual offences, offences related to children or acts of violence.
5. I have not had any disciplinary proceedings brought against me by an employer, sporting organisation or similar body involving child abuse, sexual misconduct or harassment, other forms of harassment or acts of violence.
6. I consent to any police check that may be required.
7. I will undertake the task allocated to me and continue to do it to the best of my ability under the guidance of my Weet-Bix Kids TRYathlon supervisor for the duration of the Weet-Bix Kids TRYathlon event.
8. I acknowledge that I may be photographed during the Weet-Bix Kids TRYathlon, and Sanitarium may use these photographs for promotional purposes.
9. If I am under 18 years of age as at the date of the relevant event at which I wish to volunteer, I acknowledge that I will require a parent or guardian to complete and sign a copy of these Terms & Conditions of Participation and the Code of Conduct. I will then be required to hand this over on the day of the event before I take up my volunteer duties.

I agree to these terms and conditions as well as the Volunteer Code of Conduct

Volunteer's name

Volunteer Signature

In the event the volunteer is under 18 years of age a parent/guardian must sign for and on behalf of their child/ward.

Parent/guardian's name

Parent/guardian signature

